

Macy's Accessibility Statement

Macy's is committed to providing a positive experience to all our customers and we aim to facilitate the accessibility and usability of our website. Our goal is to permit our customers to successfully gather information and transact business through our website, whether you are using assistive technologies, like a screen reader, magnifier, voice recognition software, or captions for videos.

Accessibility Assistance

If you have difficulty using or accessing any element of this website, please feel free to call us at 1.800.BUY.MACY and we will work with you to provide the information, item, or transaction you seek through a communication method that is accessible for you consistent with applicable law. If we are unable to resolve your issue by phone, please email us at accessibility@macys.com so that we may continue to assist you in gathering information and transacting business through our website.

Ongoing Effort

At Macy's, we are proud of the efforts that we have completed and that are in-progress to ensure that our website is accessible to everyone. We view accessibility as an ongoing effort and are continually seeking solutions that will bring all areas of our website to the same level of overall web accessibility.

Feedback

Please contact us at accessibility@macys.com if you have any feedback or suggestions as to how we could improve the accessibility of this website.